

## JOB DESCRIPTION Cook, Food Operations & Retail Vacancy Ref: M227

Job Title: Cook, Food Operations & Retail

Present Grade: 1

**Department/College:** Commercial Services

**Directly responsible to:** Unit Managers

Supervisory responsibility for: None

Other contacts

Internal: Staff, students and visitors

**External:** Suppliers, visitors, conferees

## **Major Duties:**

- Preparation and/or service of food and beverages in line with departmental procedures
- To serve, deliver and prepare at functions as required
- To correctly use equipment in line with departmental procedures
- To work within EHO, COSHH and Health and Safety Guidelines
- To complete daily cleaning schedules and carry out other cleaning duties as required
- To wear uniforms at all times in-line with departmental policy
- To maintain a high standard of personal hygiene, and work in a clean and tidy manner
- To attend relevant training courses as directed by the senior manager
- All work to be carried out with a customer focused attitude, providing excellent customer service with a
  proactive work ethic
- At all times to carry out ones responsibilities with due regard to the university's codes of practice on Equality and Diversity and Health and Safety and adhere to the Data Protection Act
- Must have a flexible approach to working
- To undertake any other duties commensurate with the position or grade